

Safeguarding Adults Reviews

Information for families and carers

Introduction

When an adult with care and support needs is significantly harmed or dies unexpectedly the Rochdale Borough Safeguarding Adults Board may be required to undertake a Safeguarding Adults Review.

This is to consider whether there are any lessons which may be learned about the way organisations have worked with you and your family.

We acknowledge this is likely to be a very difficult time for you and we want to learn all we can for the future.

The Rochdale Borough Safeguarding Adults Board believes that you should know about the review and have the opportunity to discuss any concerns that you may have and share any good things about the help you received.

This information has been designed to explain what happens and what support we offer.

What is a Safeguarding Adults Review?

- The purpose of a Safeguarding Adult Review is to establish how organisations, agencies and professionals work together to support families to keep vulnerable adults safe.
- This is not an enquiry into the cause of an individual death or injury.
- It is completely separate from any investigation being undertaken by the Police and/or Coroner and it concentrates on the work of the professionals, organisations and agencies who have been involved with your family.
- A review panel which consists of senior managers from those organisations will meet to have a close look at the work of all the professionals and agencies who have been involved with you and your families.
- The members of this panel could include representatives from Health, Adult Social Care, Police and Legal Services.
- Other organisations and agencies may be asked to attend or give information.
- Once it is known that a Safeguarding Adults Review has been called, each organisation or agency may be asked to gather and analyse any professional records relating to the individual and their family until the Safeguarding Adults Review has been completed.

What happens next?

- Each agency or organisation will provide to the Safeguarding Adults Review panel full details of when and what services they gave.
- The panel will consider all the reports in detail in order to find out if expected standards of work have been met and organisational or agency policies and procedures have been followed.
- A summary of the decisions that were made, services that were either offered and/or provided and any other actions that were taken will be considered in detail.
- This is to identify whether any lessons can be learned about the way agencies and organisations work together to safeguard vulnerable adults.
- In addition, you will have the opportunity to talk about any involvement that either the individual or their family had with the agencies and organisations.
- When the review has been completed agencies and organisations will then consider what actions they may need to take to change the way they support vulnerable adults and their families.
- A Rochdale Borough Safeguarding Adults Board representative will inform you of the outcome of the review and of any lessons that have been learned.
- A member of the review panel (usually the Independent Reviewer/Author and Review Officer/Business Manager) can arrange to meet with you to discuss this process and your contact with the organisations, agencies and professionals involved.

- A suitable time and venue will be arranged.
- Having support during this meeting is encouraged, this could be a family member or a family friend, or any other professional you think appropriate. Home visits will be agreed if you wish, alternatively a venue of your choice will be considered.
- If you wish to arrange such a meeting please contact the Safeguarding Board Business Unit. All calls will be treated with sensitivity and if the Review Officer/Business Manager is not available when you call please leave a telephone contact and a time when you will be available.

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Rochdale Borough Safeguarding Adults Board
is committed to Safeguarding Adults
and will continue to establish a society
where there is zero tolerance to adult abuse.